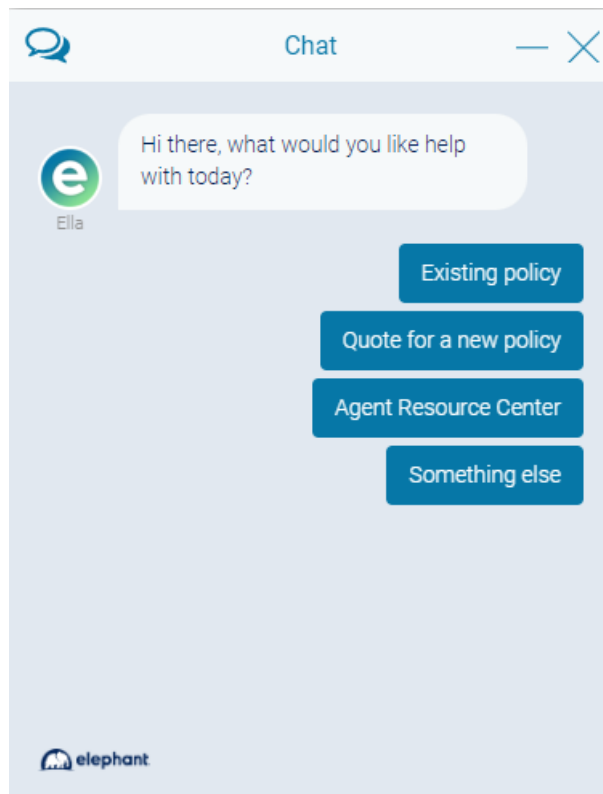


Live Chat Support Now Available!

Last Modified on 07/06/2023 4:20 pm EDT

Chat for Customer Care for existing or canceled policies is open Monday-Friday 9am-6pm ET. Chat for Sales Support is open Monday-Thursday 9am-6pm ET and Friday 9--5:30pm ET.

You can access chats several ways, you will be talking to a live agent. If you need sales support you can access chat in the bottom right corner on the quote retrieval page or in the quote journey [here](#) or on the homepage of the Agency Resource Center, [here](#). You will see a box that looks like below. If you have questions about or need to make changes to an existing or canceled policy, select "existing policy." If you need sales support for a quote for a brand-new customer, select "quote for a new policy." You want to be sure to select the right one as you will be talking with a live agent and specific agents can only help with specific things.



You can also access chat for Customer Care (for existing or canceled policies,) go [here](#). If you only need documents you can select that and you will go to a site to manually request the documents. (See below.)

