

Rater Setup

Last Modified on 10/16/2026 9:52 am EDT

When Elephant shows on your panel of rates, you will bridge over to our quote journey to answer a few additional questions and can bind the policy. When you transfer over your agent ID will credential behind the scenes in the transfer process. No need to create or remember any passwords for this.

If Elephant does not return a rate, this is due to them not qualifying for a quote at this time. This can be based on a number of reasons including zip code.

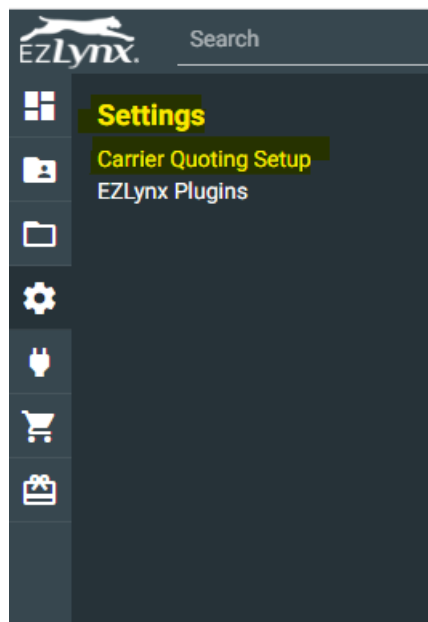
EZ Lynx

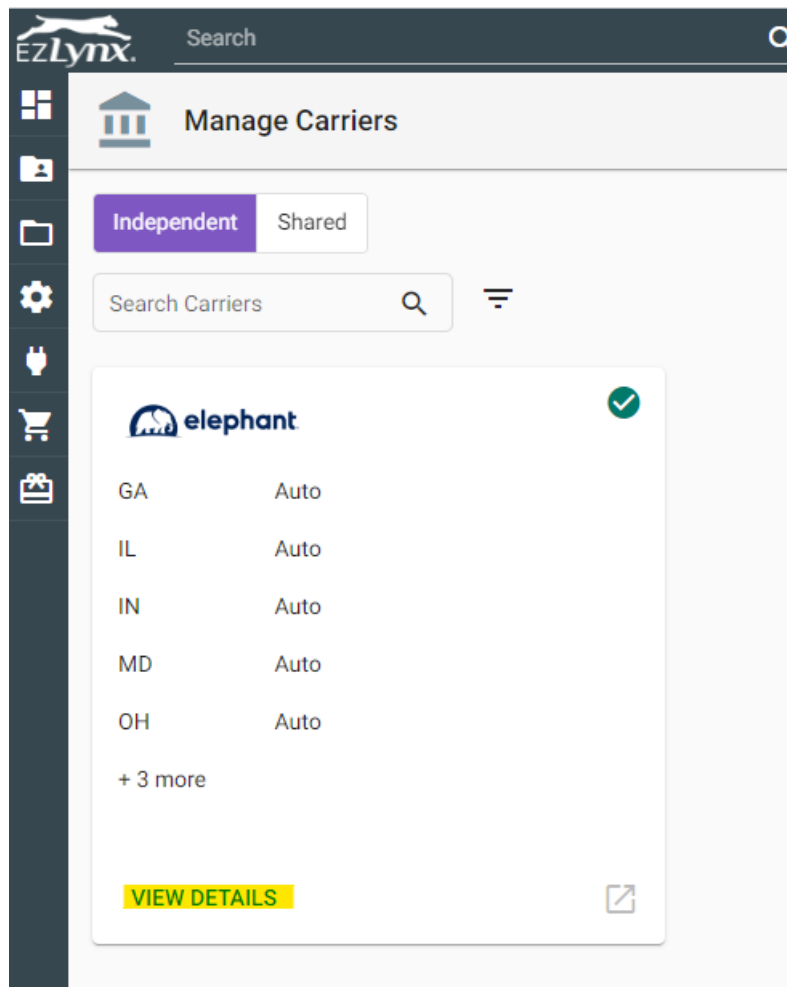
EZ Setting up a Rater

For EZ Lynx support, call 877-932-2382 or email support@ezlynx.com.

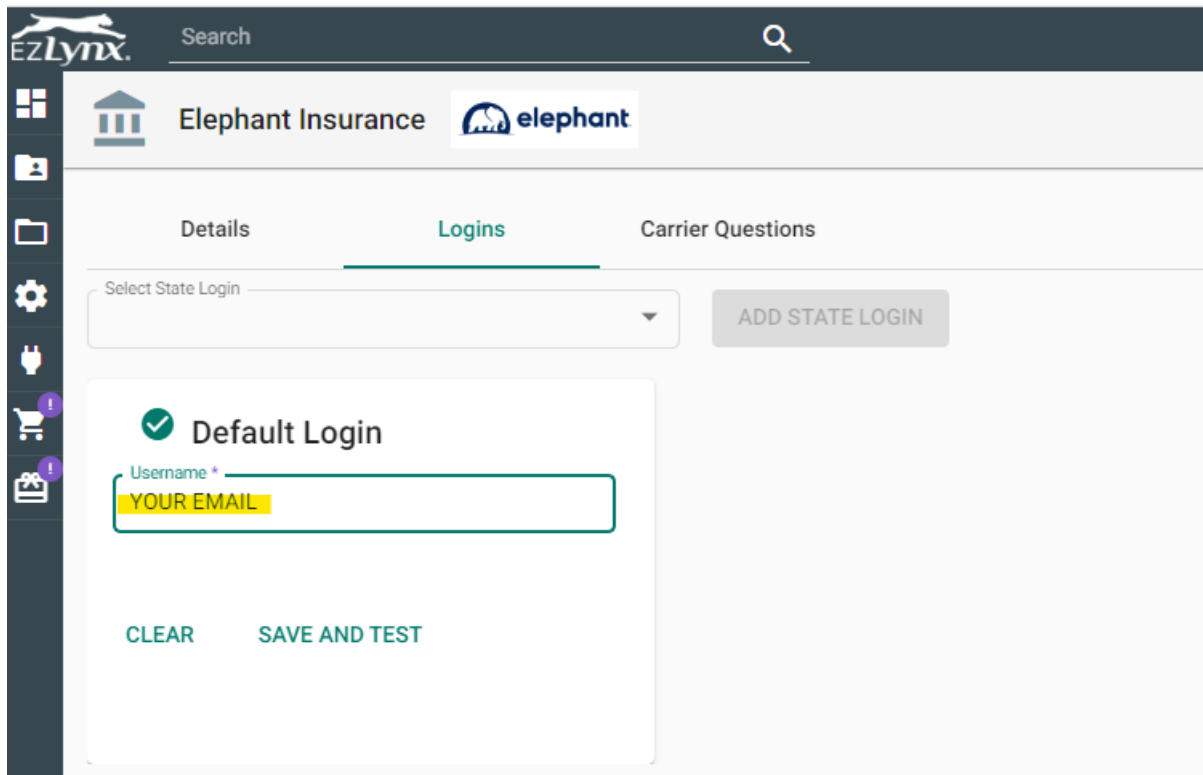
- If you are using EZ Lynx, your agent number is your **email address** and there is no password.
- You **must** also select yes for the question, "Does the agent want the applicant email to bridge to all carrier sites?"

1. Add carrier in EZlynx.





2. Add your **email address** as your username.



3. Under the **Carrier Questions** tab in the Carrier Quoting Setup, enter your email address as your Agent

Number.

The screenshot shows the 'Carrier Questions' page for Elephant Insurance. At the top, there are tabs for 'Details', 'Logins', 'Carrier Questions' (which is highlighted), and 'Broker Fee'. Below the tabs, there's a 'Select State' dropdown set to 'TX' and buttons for 'Auto' and 'Home'. A toggle switch for 'Only Show Unanswered Questions' is visible. The main content area has three columns: 'Carrier Questions', 'My Answers', and 'Agency Answers'. Under 'Carrier Questions', there are two items: 'Agent Number' and 'E-signature discount?'. The 'My Answers' column shows redacted information for 'Agent Number' and 'Yes' for 'E-signature discount?'. The 'Agency Answers' column also shows redacted information for 'Agent Number' and 'Yes' for 'E-signature discount?'. There are lock icons next to the 'Agent Number' and 'E-signature discount?' rows.

4. Open up a quote.

5. On the **Rating** page, make sure that Elephant is selected.

The screenshot shows the 'Rating' page in the EZlynx system. The top navigation bar includes 'Overview', 'Details', 'Quotes', 'Lead Info', 'Documents', and 'Activity'. The 'Quotes' tab is selected. Below the navigation bar, there's a section for 'Auto' with a progress bar showing 'Estimated Premium (6 Months)' and 'No Matches Found'. A 'Hide Prefilled Answers' toggle is on the right. The main content area has several tabs: 'Rating', 'Policy Info', 'Drivers', 'Vehicles', 'Incidents', 'Coverage', 'Carrier Questions', and 'Invalid'. The 'Rating' tab is active. It shows a 'General Information' section with a 'Select Quote Template' dropdown and an 'APPLY' button. Below this is a 'Description' field. There's a 'Rating State: VA' label. A 'Select Carriers' section shows '1 out of 1 Carriers Selected' with a toggle for 'Select All Carriers' and a list including 'Elephant Insurance'. A 'POLICY INFO' button is at the bottom right.

6. On the **Policy Info** page, select "yes" to bridge to all carrier sites.

The screenshot shows the 'Policy Info' page in the EZlynx system. The top navigation bar is the same as the previous screenshot. The 'Policy Info' tab is selected. The main content area has a 'Policy Information' section with various fields: 'Prior Carrier' (set to '1st Auto'), 'Prior Policy Expiration Date' (3/24/2023), 'Prior Liability Limits' (50/100), 'Prior Policy Term' (12 Month), 'Prior Policy Premium', 'Years with Prior Carrier' (3), 'Months' (0), 'Years with Continuous Coverage' (4), 'Months' (0), 'Credit Check and Other Underwriting Reports Authorized' (Yes), 'New Policy Term' (6 Month), 'Package' (No), 'Effective Date (New Policy)' (5/1/2023), 'Reason for Loss' (Active Military Duty). Below this is an 'Additional Carrier Questions' section with a toggle for 'Paperless' (Yes) and a toggle for 'E-signature discount?' (Yes). At the bottom, there's a question 'Does the agent want the applicant email to bridge to all carrier sites' with a 'Yes' button. A 'RATING' button is at the bottom left and a 'DRIVERS' button is at the bottom right.

7. On the **Carrier Questions** page, use your email address for agent number. If "Email Address" shows here, it is for the customer's email. You may have to unselect **Hide Prefilled Answers** to view these spaces.

Carrier Questions

*** Agent Number**
YOUR EMAIL

*** Email Address**
CUSTOMER EMAIL

Work from home: Yes

*** Education Level for the driver**
Bachelors

COVERAGE FINISH

ITC/Turbo Rater

ITC/Turbo Rater

Before you start: you need two values from your Elephant appointment email:

- **Producer Code** (for example, IAA9999)
- **Rating User Name** (always an email address)

You also need Admin access in ITC TurboRater to reach **Edit companies**.

Tips:

- Leave **Sub-Code**, **Rating Password**, and the Login fields blank unless Elephant tells you otherwise.
- Can't find Elephant? Confirm Product is set to **All States**, not a single state.
- Missing your Producer Code or Rating User Name? Reply to your Elephant appointment email.

For ITC/Turbo Rater support, call 866-499-9283 or email support@zywave.com.

1. Open **Admin settings**. In the left menu, click **Admin settings** near the bottom.

ZYWAVE TurboRater Welcome Steven Bowman

Home | Quotes | Forms | Options | Preferences

Admin settings | Help and training

Untitled Quote1 Close Quote

Single Screen | Policy | Drivers | Cars | Exclusions | Carrier Questions | Carrier Selection | Comparison | Breakdown

NEW QUOTE | SAVE QUOTE | FIND CLIENT | RATE QUOTE | NOTE/BOUND | BRIDGE | MEXICO | ROADSIDE | PRINT | AGENCYBUZZ | ...

Rating State: Texas | Location: Elephant | Quote Template: None | NEXT

Client Contact Information

First, M, Last Name | Address | Zip, County | City, State | Time at Residence | Home | Mobile | Work | Email

General Information/Coverages

Effective Date | Policy Term | Payment Option | Exclusions | Non-owner | Broadform | Liability | p/p

Notes/Reminders

+ Add Note

Miscellaneous Fees

+ Select Fee From List

Action Information

Quote Number | Dates | Created | Last Modified | Bridged | Producer Info

2. Click **Edit companies**.

ZYWAVE TurboRater Welcome Steven Bowman

<< | < Back

Admin settings | Current user | **Edit companies**

Untitled Quote1 Close Quote

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NEW QUOTE | SAVE QUOTE | FIND CLIENT | RATE QUOTE | NOTE/BOUND | BRIDGE | MEXICO | ROADSIDE | PRINT | AGENCYBUZZ | ...

Rating State: Texas | Location: Elephant | Quote Template: None | NEXT

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Miscellaneous Fees

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Action Information

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3. Set **Product** to **All States**. Use the Product dropdown at the top of the carrier list.

- [Home](#)
- [Quotes](#)
- [Forms](#)
- [Options](#)
- [Preferences](#)
- [Admin settings](#)
- [Help and training](#)

Company Group Name: Elephant
 Insurance Line: Personal Auto
 Product: All States
 Filter: Show All Companies

Company Group Name	Insurance Line	Action
Oakline Insurance	Edit Info	?
Pinecrest Casualty	Edit Info	
Quarry Auto Co.	Edit Info	
Riverbend Mutual	Edit Info	
Summit Peak Auto	Edit Info	
Tidewater Insurance	Edit Info	?
Union Valley Auto	Edit Info	
Vista Ridge Casualty	Edit Info	
Westfield Plains Auto	Edit Info	
Yellowstone General	Edit Info	
Zenth Valley Auto	Edit Info	
Alder Creek Insurance	Edit Info	?
Bayside Auto Group	Edit Info	
Copper Hill Casualty	Edit Info	
Driftwood Mutual	Edit Info	
Eastgate Auto	Edit Info	
Foxglove Insurance	Edit Info	
Glacier Auto Co.	Edit Info	
Highland Casualty	Edit Info	
Island Pine Auto	Edit Info	
Jetstream Mutual	Edit Info	
Kingsfisher Auto	Edit Info	
Acme Mutual	Edit Info	
Blue Harbor Insurance	Edit Info	
Cedar Ridge Auto	Edit Info	
Delta Point Casualty	Edit Info	
Evergreen Auto Group	Edit Info	
Fairway General	Edit Info	
Granite State Auto	Edit Info	
Horizon Specialty	Edit Info	
Ironwood Insurance	Edit Info	
Juniper Casualty	Edit Info	
Keystone Auto Plus	Edit Info	

📊 = Insurance Score
⚙️ = Realtime
💰 = Premium Finance
🔗 = Click to Rate ?
🌉 = Bridge Only ?

🔄 = Consumer Can Bind Online through TurboRater for Websites ?
 * - not available for rating on TurboRater for Websites.

Save
Cancel

Welcome Steven Bowman. You have been logged in since 10/15/2026 3:25:31 PM.

Agency: ITC Demo Agency (Agency ITC Account#: 999999) --> User: Sbowman --> Location: Elephant --> Company Groups: Elephant

4. Find Elephant and click **Edit Info**. Scroll the alphabetical carrier list to Elephant, then click Edit Info on that row.

TurboRater

Welcome Steven Bowman

- Home
- Quotes
- Forms
- Options
- Preferences
- Admin settings
- Help and training

Company Group Name: Elephant
Insurance Line: Personal Auto
Product: Texas
Filter: Show All Companies

	Company Name	Edit Info						Additional Info
☐	Vista Ridge Casualty	Edit Info						Additional Info
☐	Westfield Plains Auto	Edit Info						Additional Info
☐	Yellowstone General	Edit Info						Additional Info
☒	Zenith Valley Auto	Edit Info						Additional Info
☐	Alder Creek Insurance	Edit Info						Additional Info
☐	Bayside Auto Group	Edit Info						Additional Info
☐	Copper Hill Casualty	Edit Info						Additional Info
☐	Driftwood Mutual	Edit Info						Additional Info
☐	Eastgate Auto	Edit Info						Additional Info
☐	Foxglove Insurance	Edit Info						Additional Info
☒	Glacier Auto Co.	Edit Info						Additional Info
☐	Highland Casualty	Edit Info						Additional Info
☐	Island Pine Auto	Edit Info						Additional Info
☐	Jetstream Mutual	Edit Info						Additional Info
☐	Kingsfisher Auto	Edit Info						Additional Info
☒	Acme Mutual	Edit Info						Additional Info
☐	Blue Harbor Insurance	Edit Info						Additional Info
☐	Cedar Ridge Auto	Edit Info						Additional Info
☐	Delta Point Casualty	Edit Info						Additional Info
☐	Evergreen Auto Group	Edit Info						Additional Info
☐	Fairway General	Edit Info						Additional Info
☒	Granite State Auto	Edit Info						Additional Info
☐	Horizon Specialty	Edit Info						Additional Info
☒	Elephant	Edit Info						Additional Info
☐	Ironwood Insurance	Edit Info						Additional Info
☐	Juniper Casualty	Edit Info						Additional Info
☐	Keystone Auto Plus	Edit Info						Additional Info
☐	Lakeside Mutual	Edit Info						Additional Info
☐	Maple Leaf Auto	Edit Info						Additional Info
☐	Northstar General	Edit Info						Additional Info
☐	Oakline Insurance	Edit Info						Additional Info
☐	Pinecrest Casualty	Edit Info						Additional Info
☐	Quarry Auto Co.	Edit Info						Additional Info

= Insurance Score
 = Realtime
 = Premium Finance
 = Click to Rate
 = Bridge Only

= Consumer Can Bind Online through
 = TurboRater for Websites
 = not available for rating on TurboRater for Websites.

Save
Cancel

Welcome Steven Bowman. You have been logged in since 10/15/2026 3:26:31 PM.

Agency: ITC Demo Agency (Agency ITC Account#: 999999) --> User: Sbowman --> Location: Elephant --> Company Groups: Elephant

5. Enter your credentials. Type your **Producer Code** and **Rating User Name** from the Elephant email into those two boxes.

- Home
- Quotes
- Forms
- Options
- Preferences

Company Group Name: Elephant Insurance Line: Personal Auto Product: Texas Filter: Show All Companies

☐	Driftwood Mutual	Edit Info						Additio
☐	Eastgate Auto	Edit Info						Additio
☐	Foxglove Insurance	Edit Info						Additio
☐	Glacier Auto Co.	Edit Info						Additio
☐	Highland Casualty	Edit Info						Additio
☐	Island Pine Auto	Edit Info						Additio
☐	Jetstream Mutual	Edit Info						Additio
☐	Kingfisher Auto	Edit Info						Additio
☐	Acme Mutual	Edit Info						Additio
☐	Blue Harbor Insurance	Edit Info						Additio
☐	Cedar Ridge Auto	Edit Info						Additio
☐	Delta Point Casualty	Edit Info						Additio
☐	Evergreen Auto Group	Edit Info						Additio
☐	Fairway General	Edit Info						Additio
☐	Granite State Auto	Edit Info						Additio
☐	Horizon Specialty	Edit Info						Additio
☐	Ironwood Insurance	Edit Info						Additio
☐	Juniper Casualty	Edit Info						Additio
☐	Keystone Auto Plus	Edit Info						Additio
☐	Lakeside Mutual	Edit Info						Additio
☐	Maple Leaf Auto	Edit Info						Additio
☐	Northstar General	Edit Info						Additio
☐	Oakline Insurance	Edit Info						Additio
☒	Elephant	Edit Info	Producer Code: IAA9999	Sub-Code:	Rating User Name: agent@youragency.com	Rating Password:	Login Credentials Same as Rating: ☐	Login User Name: Login Password:
☐	Pinecrest Casualty	Edit Info						Additio
☐	Quarry Auto Co.	Edit Info						Additio
☐	Riverbend Mutual	Edit Info						Additio
☐	Summit Peak Auto	Edit Info						Additio
☐	Tidewater Insurance	Edit Info						Additio
☐	Union Valley Auto	Edit Info						Additio
☐	Vista Ridge Casualty	Edit Info						Additio

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Agency: ITC Demo Agency (Agency ITC Account#: 999999) --> User: Sbowman --> Location: Elephant --> Company Groups: Elephant

Save Cancel

6. Click **Save** at the bottom of the page.